DBID : 369630 and Audit Id : 82910 Audit Date : 27/06/2017 Audit Type : Full Audit



Auditee :	Hunan Gaofeng Ceramic Manufacturing Co., Ltd.
Audit Date From :	27/06/2017
Audit Date To :	30/06/2017
Expiry Date of the Audit :	Please refer to the producer profile in the BSCI platform
Auditing Company :	CTI (Centre Testing International Corporation)
Auditor's Name(s) :	Joe Zheng(Lead)
Auditing Branch (if applicable) :	



BSCI Audit Summary Report



This is an extract of the on line Audit Report. The complete report is available in the BSCI Platform. Access www.bsciplatform.org, for entitled users only.

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Audit Type : Full Audit



Rating Definitions

Rating	A combination of ratings per performance area where:	Consequence
A OUTSTANDING	o Minimum 7 performance area rated A o No Performance area rated C, D or E These are three examples: A B<	The auditee has the level of maturity to maintain its improvement process without needing follow-up audit.
B GOOD	o Maximum 3 performance area rated C o No performance area rated D or E These are three examples: A A A A A A B B B B B B B B B B B B B B	The auditee has the level of maturity to maintain its improvement process without needing follow-up audit.
C ACCEPTABLE	o Maximum 2 performance areas rated D o No performance area rated E These are three examples: A A A A A A C C C C A A A A B B B C C C D C C C C C C C D D	The auditee needs follow up on its progress. The auditee develops a remediation plan within 60 days following the completion of the audit.
D	o Maximum 6 performance area rated E These are three examples: A A A A A A A A A A A A D D D A A A B B B C C C D D D E D D D D D D D E E E E E E	The auditee needs follow up on its progress. The auditee develops a remediation plan within 60 days following the completion of the audit.
E UNACCEPTABLE	o Minimum 7 performance areas rated E These are three examples: A A A A E	BSCI participants shall closely oversee the auditee's progress as it may represent a higher risk than other business partners
Zero Tolerance	A Zero Tolerance issue was identified (see Annex 5)	Immediate actions are required. The BSCI Zero Tolerance Protocol is to be followed.



Audit Type : Full Audit

Main Auditee Information



	1										
Name of producer :	Hunan Gaofeng Ceramic Manufacturing Co., Ltd.										
DBID number :	69630										
Audit ID :	2910										
Address :	′ucha Village, Jiashu Town Liling										
Province :	Hunan	Hunan Country : China									
Management Representative :	Zhou Yunlin										
Contact person:	Rong Fang	Sector :	Non-Food								
Industry Type :	Others	Product group :	Others								
Product Type :	Ceramic										



DBID : 369630 and Audit Id : 82910 Audit Date : 27/06/2017 Audit Type : Full Audit

Audit Details



				$\mathbf{\Psi}$
Audit Range :	Sull Audit	Follow-u	p Audit	
Audit Scope :	🛛 Main Auditee	🗌 Main Au	ditee & Farms	
Audit Environment :	🛛 Industrial		ıral	
Audit Announcement :	Fully-Announced	🗌 Fully-Un	announced 🗌 Ser	ni-Announced
Random Unannounced Check (RUC) :	No			
Audit extent (if applicable) :	none			
Audit interferences or contingencies (if applicable) :	none			
Overall rating :	С			
Need of follow-up :	Yes		If YES, by :	30/06/2018

Rating per Performance Area (PA)												
PA 1	PA 2	PA 3	PA 4	PA 5	PA 6	PA 7	PA 8	PA 9	PA 10	PA 11	PA 12	PA 13
D	В	Α	С	С	D	Α	Α	Α	Α	Α	Α	В

Executive summary of audit report

Hunan Gaofeng Ceramic Manufacturing Co., Ltd. is located in Yucha Village, Jiashu Town, Liling City, Hunan Province, China. This is a Local Invest Company. The total land area occupied by the facility is about 50000 square meters. They have started their operation at the existing location since 2004.

A total of 783 employees including 511 female employees and 272 male employees are currently working in the auditee. The ages ranged from 18-55 years old. There is 679 production employees (including moulding, sample making, warehouse, QA, packing etc) and 104 non-production employees (including financial, HR and office staff). The proportion of local employees to migrant employees is 766 to 17. Migrant workers mostly come from other provinces in China, such as Sichuang and Henan. All employees are hired by the auditee directly. There are 783 employees present on the day of audit.

In view of the facilities, the auditee consists of twelve flat buildings, two 2-storey building and two 3-storey buildings as production floor and warehouse. One 3storey building is used as office building. One flat building is used as canteen. No dormitory is available for employees.

The employees work for 5 days a week in one shift except 72 firing workers work for 5 days a week in three shifts. The normal working hour is from 8:00 to 17:30 with 1.5 hours' break from 12:00 to 13:30. The 72 firing workers' first shift is from 0:00 to 8:00; second shift is from 8:00 to 16:00 while the third shift is from 16:00 to 24:00. Electronic Attendance System is used for time keeping and every employee should scan their ID cards when they go in and out the workshop. Employees' wages are calculated on an monthly-rated basis and paid monthly. There was no obvious peak season in the auditee.

Additional Auditor Remarks:

Working hour records from June 2016 to June 30, 2017 and payroll records from June 2016 to May 2017 were provided for review.
 The address in platform is Jiashu Town, Liling City, Hunan Province, China. And the complete address in business license is Yucha Village, Jiashu Town, Liling City, Hunan Province, China, which is more detail.



Audit Type : Full Audit



Ratings Summary

Auditee's background information									
Auditee's name :	Hunan Gaofeng Ceramic Manufacturing Co., Ltd.	Legal status :	Limited company						
Local Name :	湖南高峰陶瓷制造有限公司 (91430200758042204M)	Year in which the auditee was founded :	2004						
Address :	Yucha Village, Jiashu Town	Contact person (please select) :	Rong Fang						
Province :	Hunan	Contact's Email :	1659823416@qq.com						
City :	Liling	Auditee's official language(s) for written communications :	Chinese						
Region :	North East Asia	Other relevant languages for the auditee :	None						
Country :	China	Website of auditee (if applicable) :	None						
GPS coordinates :	None	Total turnover (in Euros) :	1500000.00						
Sector :	Non-Food	Of which exports % :	80.00						
Industry :	Others	Of which domestic market % :	20.00						
If other, please specify :		Production volume :	4000000 pieces per month						
Product Group :	Others	Production cost calculation :	Yes						
If other, please specify :		Lost time injury calculation cost :	No						
Product Type :	Ceramic								

Auditee's employment structure at the time of the audit										
Total number of workers : 783	Total number of workers in the production unit to be monitored (if applicable) :									
		MALE WORKERS	FEMALE WORKERS							
Permanent workers		272	511							
Temporary workers		0	0							
In management positions		56	48							
Apprentices		0	0							
On probation		0	0							
With disabilities		0	0							
Migrants (national citizens)		7	10							
Migrants (foreign citizens)		0	0							
Workers on the permanent payroll		272	511							
Production based workers		0	0							
With shifts at night		72	0							
Unionised		0	0							
Pregnant		-	0							
On maternity leave		-	0							



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Audit Type : Full Audit

An initiative of the Foreign Trade Association [FTA] **Business Social Compliance Initiative**

Finding Report

rinding Report	\blacksquare
Performance Area 1 : Social Management System and Cascade Effect	
Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: D	Deadline date:30/08/201
GOOD PRACTICES: None	
 AREAS OF IMPROVEMENT: Based on site observation, management and workers' interview and document review, the auditee had pointer program are followed in satisfactory manner. And the BSCI Code of Conduct had been posted on site for eme established a qualified suppliers list. For main suppliers, they conducted on-site assessment to evaluate their and corrective action were kept for tracking. However, based on satisfactory evidence, the main auditee did r 根据现场观察, 管理层及员工访谈,文件审核,受审核方有指定1名管理层来确保BSCI项目执行情况。现场有张则方建立了一份合格供应商名单。对于主要的供应商,他们会进行现场评估其供应商的表现,并保存相关的报告及的证据,主要受审核方没有完全尊重这个原则。 1.1 - It was noted that the auditee did not establish effective management system to implement the BSCI Code of 工厂未建立有效的管理系统将BSCI的运作融入日常生产中。 1.4 - It was noted that the auditee did not establish proper production capacity planning. 工厂未制定合理产能规划。 	ployees' knowledge. The producer had r performance and the relevant report not respect this principle. 贴BSCI行为难则,方便员工了解。受审核 整改资料以便跟进。但是,基于令人满意
エノ 不可定日生/ 前氏だ別。 Remarks from Auditee:	
Performance Area 2 : Workers Involvement and Protection	
Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: B	Deadline date:30/08/201
GOOD PRACTICES: None	
AREAS OF IMPROVEMENT: Based on site observation, management and workers' interview and document review, the auditee had estable ensure the workers involvement and information exchange on workplace issue. (Please refer to PA3 for deta auditee established annual training plan to provide training to employees to know their right and responsibility evidence, the main auditee did not respect this principle. 根据现场观察、管理层及员工访谈、文件审核、受审核方有建立程序来选举员工代表、确保员工的参与及在工作/PA3.)受审核方制定了年度的培训计划、提供培训让员工了解自己的权利与职责。但是、基于令人满意的证据、主任。	ill on workers representative.) The y. However, based on satisfactory 问题上的交流。(有关员工代表的内容参考
2.5 - It was noted that the auditee did not estimate or take action to improve the effectiveness of the grievance me 受审核方未评估和采取措施以提高申诉机制的有效性。	chanism.
Remarks from Auditee:	
Performance Area 3 : The rights of Freedom of Association and Collective Bargaining	
Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: A	Deadline date
GOOD PRACTICES: None	
AREAS OF IMPROVEMENT: Based on site observation, management and workers' interview and document review, there is no labor unior employee representatives voted by all employees in the auditee. Current 12 employee representatives were 2015. The last meeting between employee representatives and management was conducted on March 17, 2 concerns through suggestion box, employee representative or management directly. Based on satisfactory e principle. 根据现场观察,管理层及员工访谈,文件审核,受审核方没有工会,但是有由所有员工选举的员工代表.本届12名举产生。员工代表与管理层最近一次会议是2017年3月17日召开。工人可以通过意见箱、工人代表,或直接向管理据,主要受审核方尊重这个原则。	voted by all employees on August 14, 017. Employees could raise their vidence, the main auditee respected this 3.员工代表于2015年8月14日由所有员工选
Remarks from Auditee:	



DBID : 369630 and Audit Id : 82910 Audit Type : Full Audit



Performance Area 4 : No Discrimination

Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: C

Deadline date:30/08/2017

GOOD PRACTICES:

None

AREAS OF IMPROVEMENT:

Based on site observation, management and workers' interview and document review, the auditee established the Anti-discrimination policy and implemented it accordingly. Management and workers stated that the auditee prohibited pregnancy testing as a condition of employment or continued employment. Through documents review (such as personnel files, labor contracts, payroll records, attendance records and resignation records), management interview and works interview, no evidence showed that discrimination existed in the company. However, based on satisfactory evidence, the main auditee did not respect this principle. 根据现场观察,管理层及员工访谈,文件审核,受审核方有建立反歧视的政策,并按要求执行。管理层及员工称被审核方严禁把做怀孕测试作为雇佣或继

- 私菇观动观察,首理法发贝工切破,又针甲核,受甲核力有建立及吸税的吸泵,并按要求执行。管理法及贝工师被甲核力广票把做许学测试作为雇佣取举 续雇佣的条件。通过文件审核(如人事档案、劳动合同、工资表、考勤记录及辞工记录)、管理层访谈、员工访谈,未发现歧视。基于令人满意的证据,主要受 审核方没有完全尊重这个原则。
- 4.2 It was noted that the auditee did not conduct satisfaction surveys on the grievance mechanism. 工厂没有就投诉机制做满意度调查。

Audit Date : 27/06/2017

Remarks from Auditee:

Performance Area 5 : Fair Remuneration

Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: C

Deadline date:30/08/2017

GOOD PRACTICES:

None

AREAS OF IMPROVEMENT:

Based on site observation, management and workers' interview and document review, employees were paid no less than local minimum wage, the company paid 150%, 200% and 300% of normal rate wages for overtime hours on normal working days, rest days and official public holidays respectively. Through labour contracts review, management interview and employees interview, employees were paid on hourly rate basis on the 15th day of each month by cash. Furthermore, the company would provide benefits such as sick leave, annual leave, childbearing leave and work-related injury leave, etc according to local law requirement. However, based on satisfactory evidence, the main auditee did not respect this principle. 根据现场观察,管理层及员工访谈,文件审核,员工的工资不低于当地的最低工资,受审核方在平日加班、休息日及法定假日加班分别支付正常工资的1.5 倍、2倍、3倍。通过查看劳动合同、管理层访谈及员工访谈,员工工资是计时的,在每月15日发放现金。此外,公司按法规要求提供福利,如病假、年假、产假及工伤假等。但是,基于令人满意的证据,主要受审核方没有完全尊重这个原则。

5.4 - It was noted that the auditee did not know the requirement of "Fair Remuneration Scan".

エ厂不了解"公平报酬扫描"。

 5.5 - Through reviewing the social insurance payment receipt of May 2017, it was noted that only 18 out of 783 employees had participated in pension insurance; no employee had participated in unemployment insurance, maternity insurance or medical insurance; all employees had participated in work-related injury insurance. The management stated that some employees did not want to participate in social insurance. Reference law/regulation: Article 72 & 73 of the PRC Labor Law

根据工厂提供的2017年5月的社保收据,工厂783名中的18名员工参加了养老保险,没有员工参加失业保险、医疗保险和生育保险,所有员工参加工伤保 险。当地社保部门没有要求参加其他险种。依据中华人民共和国劳动法(1994)第七十二条和第七十三条

Remarks from Auditee:

Performance Area 6 : Decent Working Hours

Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: D

Deadline date:30/08/2017

GOOD PRACTICES:

None

AREAS OF IMPROVEMENT:

Based on site observation, management and workers' interview and document review, the auditee has established working hours policy and procedure. Verified with worker interview, all workers worked on voluntary basis. According to the randomly selected 25 samples' records, the regular working hours were 8 hours per day and 40 hours per week; the maximum daily overtime hours were 2 hour, the maximum weekly working hours were 58 hours, the maximum monthly overtime hours were 66 hours. The maximum continuous working days were 6 days. However, based on satisfactory evidence, the main auditee did not respect this principle.

根据现场观察,管理层及员工访谈,文件审核,受审核方有建立工时政策、程序。员工访谈确认,员工加班是自愿的。根据随机抽取的25个样板记录显示, 正班工时为每天8小时,每周40小时;日加班时间最多为2小时,每周工作时间最多为58小时,每月加班时间最多为66小时。最多连续工作6天。但是,基于 令人满意的证据,主要受审核方没有完全尊重这个原则。

随机抽取的25名员工中有23名在2017年5月的月加班时间为66小时;在2016年9月的月加班时间为64小时。超过法律规定的每月加班不超36小时。加班是为了完成临时的紧急订单。依据《中华人民共和国劳动法》第41条

Remarks from Auditee:



DBID : 369630 and Audit Id : 82910 Audit Type : Full Audit



Performance Area 7 : Occupational Health and Safety

Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: A

Deadline date:30/08/2017

GOOD PRACTICES:

None

AREAS OF IMPROVEMENT:

Based on site observation, management and workers' interview and document review, the main auditee had established policy and procedure on health and safety and implement it accordingly, such as one manager was appointed to in charge of health and safety issues, safety training provided
to employees regularly. Fire facilities such as fire extinguishers, fire hydrant, fire alarm system, emergency light and exit signs, etc were installed and
inspected monthly. Twice fire drills were conducted per year. The latest fire drill was done on March 24, 2017. There were 7 qualified first aiders in
the company, and first aid kits were available in each workshop. The company claimed that all personnel have the right to remove themselves from
imminent danger without seeking prior permission from the company, which was verified by worker interview. Drinking water was provided freely to all
workers. However, based on satisfactory evidence, the main auditee did not respect this principle.
根据现场观察, 管理层及员工访谈, 文件审核, 受审核方有建立健康安全的政策及程序并按要求执行, 如, 指定一名管理层负责健康安全事宜, 定期给员工
提供安全培训。消防设施如灭火器、消防栓、应急灯、安全出口标等已安装并每月检查。消防演习每年两次,最近一次是2017年3月24日。公司有7个有资质
的急救员, 每个车间设有药箱。公司称所有人有权在遇到危险时可以不经许可先逃离危险, 这些通过员工访谈有确认。饮用水免费提供给所有员工。但是,
基于令人满意的证据 主要受审核方没有完全尊重这个原则。

- 7.4 It was noted that workers were not involved in the drafting or enforcement of the internal procedure on occupational health and safety. 员工未参与到制定健康安全程序。
- 7.6 It was noted that the auditee didn't provide water-proof boots or aprons for 10 cleaning workers in moulding workshop. Reference law/regulation: the Safety Manufacturing Law Article 37 工厂没有为成型车间的清洗工人提供防水工作鞋和围裙。
- 7.9 It was noted that no high temperature warning sign was posted in the hot water supply areas. 工厂生产楼的热水取用处没有张贴高温警告标示。

Audit Date : 27/06/2017

Remarks from Auditee:

Performance Area 8 : No Child Labour

Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: A

GOOD PRACTICES:

None

AREAS OF IMPROVEMENT:

Based on site observation, management and workers' interview and document review, the auditee had established procedure regarding prohibition child labor and remedial measure on child labor. As per procedure on hiring and HR management, the company would authenticate ID cards through eye-measurement, interview, physical appearance comparison. The copy of identification card for all employees would be kept in personnel file. During this audit, through documents review (reviewing personnel file, identification card and roster, etc), workers interview and management interview, there was no child labor identified. The youngest worker hired by the company was 18 years old. Based on satisfactory evidence, the main auditee respected this principle.

相相把erespected uns principie. 根据现场观察,管理层及员工访谈,文件审核,受审核方有建立禁止使用童工的程序及童工补救措施。依照程序及HR管理层,公司会通过目视、访谈、与员 工比对等方式去鉴别身份证。每位员工的身份证的复印件保存在人事档案里。在本次审核中,通过文件审核(如人事档案、身份证、员工花名册等)、员工 访谈及管理层访谈,没有发现童工。最小员工的年龄是18岁。基于令人满意的证据,主要受审核方尊重这个原则。

Remarks from Auditee:

Performance Area 9 : Special protection for young workers

Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: A

Deadline date:

Deadline date

GOOD PRACTICES:

None

AREAS OF IMPROVEMENT:

Remarks from Auditee:



Audit Type : Full Audit



Audit Type : Full Audit	
Performance Area 10 : No Precarious Employment	
Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: A	Deadline dat
GOOD PRACTICES: None	
AREAS OF IMPROVEMENT: Based on site observation, management and workers' interview and document Procedure and implemented it accordingly. The auditee signed labor contract of obtained one copy. Based on satisfactory evidence, the main auditee respectee 根据现场观察,管理层及员工访谈,文件审核,受审核方有建立雇佣程序,并按要 一份复印件给员工。基于令人满意的证据,受审核方尊重这个原则。	vith each employees within one week after hiring and employees d this principle.
Remarks from Auditee:	
Performance Area 11 : No Bonded Labour	
Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: A	Deadline date
GOOD PRACTICES: None	
AREAS OF IMPROVEMENT: Based on site observation, management and workers' interview aund docment prohibition bonded labor and implemented it accordingly. No deposit or ID carro noted in this audit. No bonded labor was found during this audit. Based on sati 根据现场观察, 管理层及员工访谈,文件审核,受审核方有建立强迫劳动程序,并 罚。本次审核,未发现强迫劳动。基于令人满意的证据,主要受审核方尊重这个原	was withheld by the auditee. No illegal disciplinary measure was sfactory evidence, the main auditee respected this principle. 按要求执行。受审核方没有收押金或扣押证件。没有发现违法的纪律处
Remarks from Auditee:	
Performance Area 12 : Protection of the Environment	
Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: A	Deadline date
GOOD PRACTICES: None	
AREAS OF IMPROVEMENT: Based on site observation, management and workers' interview and document business model in line with local environmental law. Based on satisfactory evid 根据现场观察, 管理层及员工访谈, 文件审核, 受审核方有建立程序来确保其生产 原则。	ence, the main auditee respected this principle.
Remarks from Auditee:	
Performance Area 13 : Ethical Business Behaviour	
Full Audit [Audit Id - 82910] Audit Date: 27/06/2017 PA Score: B	Deadline date:30/08/201
GOOD PRACTICES: None	
AREAS OF IMPROVEMENT: Based on site observation, management and workers' interview and document Procedure, and they had given training to employees for this issue. However, I principle. 根据现场观察, 管理层及员工访谈, 文件审核, 受审核方有建立反贿赂及反腐败的 核方没有完全尊重这个原则。	ased on satisfactory evidence, the main auditee did not respect this
13.4 It was noted that the auditee did not establish privacy information procedure. 工厂未制定保密信息的程序文件。	
Remarks from Auditee:	



Audit Type : Full Audit



Summary																
Audit Type	Date	Audit Id	PA1	PA2	PA3	PA4	PA5	PA6	PA7	PA8	PA9	PA10	PA11	PA12	PA13	Overall Rating
Full Audit	27/06/2017	82910	D	в	Α	С	С	D	A	Α	A	A	A	A	в	С



Audit Date : 27/06/2017

DBID : 369630 and Audit Id : 82910 Audit Type : Full Audit



Producer Photos



































Audit Type : Full Audit

































